

Terms and Conditions for Dash, Drive Dash, Dash UK

Welcome to Dash! By using our services, you agree to be bound by the following terms and conditions (the "Terms"). Please read these Terms carefully before using our services.

1. **Eligibility.** To use our services, you must be at least 18 years old and have a valid driver's licence. You must also have a good driving record and not be listed on any exclusionary lists.
2. **Account creation.** To use our services, you must create an account with us and provide accurate and complete information. You are responsible for maintaining the confidentiality of your account and password and for any activity that occurs under your account.
3. **Vehicle availability.** We make every effort to ensure that vehicles are available for rent, but availability is not guaranteed. We reserve the right to refuse service to any customer for any reason.
4. **Rental fees.** Rental fees are calculated based on the rate agreed upon at the time of reservation and are due at the time of pickup. Additional fees may apply for additional drivers, extended rentals, and any damages to the vehicle.
5. **Insurance.** All rentals include liability insurance, but we recommend that you purchase additional insurance coverage to protect yourself and the vehicle.
6. **Vehicle usage.** You are responsible for the proper and safe operation of the vehicle during the rental period. You are not permitted to use the vehicle for any illegal activities, to carry hazardous materials, or to engage in any reckless or negligent behaviour.
7. **Termination.** We reserve the right to terminate your rental at any time and for any reason, including but not limited to violations of these Terms or any applicable laws or regulations.
8. **Indemnification.** You agree to indemnify and hold us and our affiliates, officers, agents, and employees harmless from any claim or demand, including reasonable attorneys' fees, made by any third party due to or arising out of your use of our services, your violation of these Terms, or your violation of any rights of another.
9. **Disclaimer of warranties.** Our services are provided "as is" and "as available" without warranties of any kind, either express or implied. We make no representation or warranty that our services will be uninterrupted or error-free.
10. **Limitation of liability.** In no event shall we be liable for any damages arising out of or in connection with the use of our services, including but not limited to direct, indirect, incidental, punitive, and consequential damages.
11. **Governing law.** These Terms and your use of our services shall be governed by and construed in accordance with the laws of the United Kingdom without giving effect to any principles of conflicts of law.
12. **Changes to these Terms.** We reserve the right to modify these Terms at any time and without notice. Your continued use of our services after any such modification constitutes your acceptance of the modified Terms.
13. **Entire agreement.** These Terms constitute the entire agreement between you and us and supersede all prior or contemporaneous communications and proposals, whether oral or written. If any provision of these Terms is found to be invalid or unenforceable, that

provision shall be enforced to the maximum extent possible, and the remaining provisions shall remain in full force and effect.

14. Contact us. If you have any questions about these Terms, please contact us at support@drivedash.co.uk